



IMPORTANT NOTICE - Outsmart Winter & Holiday Shipping Delays

Each year during the winter and holiday seasons, UPS and FedEx both experience increased volume which nearly doubles their normal demand. Severe winter weather can also cause unexpected delays. Due to these conditions, neither carrier will commit to delivery times during certain parts of the year. Additionally, COVID-19 continues to significantly impact shipping schedules and creating delivery delays.

API is committed to providing the most reliable service possible to our customers even under these circumstances. To alleviate some of the holiday shipment stress, we've compiled a short list of tips to help you stay ahead of the rush.

- Increase Inventory – Don't run low on important inventory. Buy in bulk and assure your high-demand products are always on your shelf.**
- Net 30 Term Order – Purchase a minimum of \$2,500 in generics only and pay in 30 days.***

*** Orders shipped by ground. You must notify API Customer Service and request 30-day terms BEFORE you submit your order.**

Questions?

Contact Customer Service 800-243-8521 ext 385