



A subsidiary of AAP

Introducing Refrigerated Products

API is pleased to announce the addition of select refrigerated Rx products. Similar to all API programs, this is designed to increase Member profitability. Due to the sensitive nature of shipping refrigerated items, there are specific parameters that must be met.

ORDERING INSTRUCTIONS & REQUIREMENTS:

- 1) Order minimum of \$300 of API refrigerated Rx products (excludes the “Regardless” shipping option and any other pharmaceutical items).
 - i) Due to the limited amount of available SKUs and an order minimum of \$300, we recommend you order multiple days’ supply.
- 2) To minimize temperature compromises, orders will not be processed on Fridays, one day prior a “no-delivery” Holiday or on days in which weather may hinder delivery.
- 3) Order deadlines remain unchanged for refrigerated items.
- 4) Upon receipt of the product, pharmacy must immediately:
 - i) Inspect the temperature logger accompanying the shipment for any excursions.
 - ii) Identify product and quantities received for any discrepancies.
- 5) If any excursions or item discrepancies exist, pharmacy must call API immediately.

API has no way of determining whether products are stored in a suitable temperature environment therefore we will not accept any returns for refrigerated product.

I understand above guidelines and wish to participate.

Store Name _____

Account # _____

Signed _____