



Featured Member Spotlight – Milk River Pharmacy

1. What do you like about working in an independent pharmacy?

I like working in an independent pharmacy because HERE I can be 100% patient-focused. It is fun and exciting to be up front and available to help patients with prescriptions, OTC's, and even coffees! We are located in a small town of around 800 or so people, and it is rewarding to be able to know (most of) my patients by name and be able to help them with anything they might need the minute they walk in the door.

2. In what ways has your pharmacy made an impact on the community? How has AAP helped to facilitate that?

Before Milk River Pharmacy opened in 2008, there had not been a pharmacy in Harlem (MT) for about 6 years, with the exception of an Indian Health Services (IHS) pharmacy 3 miles away (only available to enrolled members). The next closest pharmacy was 22 miles away. The town's previous pharmacist worked here about 50 years until he retired. He was the one who encouraged me to become a pharmacist. When our pharmacy opened, we provided a much-needed resource for our town and surrounding rural areas. A pharmacist truly IS the most accessible healthcare professional, and we have been an important part of our patients' healthcare team since then.



AAP has helped our pharmacy be competitive with the retail pharmacies down the road (in Havre, MT) where many of our patients travel for doctors and/or shopping in our rural area.

3. What has AAP meant for you and your pharmacy?

With AAP being a member-owned co-op, it has helped us be competitive with local retail pharmacies by offering generic rebates and patronage dividends. AAP helps to improve our bottom line.

4. In what ways has AAP helped your business grow?

API, the member-owned warehouse offers competitive prices on generic, brand, and a lot of OTC's. AAP offers relationships with other market resources. We utilize some of AAP's preferred partners that have increased our profitability and help us provide overall better service.

5. What else have you gotten out of partnering with AAP?

Simply...a pharmacy family.